

ELCAD/AUCOPLAN

Information on Running ELCAD/AUCOPLAN in Combination with Antivirus Software

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1 Information on Running ELCAD/AUCOPLAN in Combination with Antivirus Software

1.1 Folders

For a failure-free operation of ELCAD/AUCOPLAN, you have to configure exceptions in the antivirus solution that is in use in your company. This also applies to Windows Defender which is an integral part of the operation system as of Windows 10.

For ELCAD/AUCOPLAN, the following folders must be recursively excluded from the scan

Standard project path	%ProgramFiles(x86)%\Aucotec\ELCAD <version number> e.g. ELCAD 7150
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The following folders must be recursively excluded from the scan for all users

Standard project path	%LocalAppdata%\Aucotec\ELCAD <version number> e.g. ELCAD 2020
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For project data, the following folders must be recursively excluded from the scan

Standard project path	%public%\Aucotec\ELCAD <version number> e.g. ELCAD 2020
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You can change the standard paths during the installation. In that case, you have to exclude the changed paths from the scan.

1.2 Processes

For ELCAD/AUCOPLAN, the following processes must be excluded from the scan

alwin.exe

1.3 File Types

To export data from ELCAD/AUCOPLAN, you have to exclude all file types that you have exported from the scan.

Some examples are:

.dwg

.dxf

.xml

.ascii

.pdf

.xls

.xlsx



As an alternative to the file types, you can also exclude all folders into which data is exported from the scan.

2 Further information

Moreover, we recommend following the information of Microsoft and the information of the manufacturer of your antivirus tool.

Microsoft in general	https://social.technet.microsoft.com/wiki/contents/articles/953.microsoft-anti-virus-exclusion-list.aspx
Windows	https://support.microsoft.com/kb/822158
Windows Defender	https://docs.microsoft.com/windows/security/threat-protection/windows-defender-antivirus/configure-exclusions-windows-defender-antivirus