

Engineering Base

Information on Running Engineering Base in Combination with Antivirus Software

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1 Information on Running Engineering Base in Combination with Antivirus Software

1.1 Folder

For a failure-free operation of Engineering Base, you have to configure exceptions in the antivirus solution that is in use in your company. This also applies to Windows Defender which is an integral part of the operation system as of Windows 10.

For Engineering Base, the following folders must be recursively excluded from the scan

%ProgramFiles(x86)%\Aucotec\Engineering Base <version number>

%ProgramData%\Aucotec

The following folders must be recursively excluded from the scan for all users

%Appdata%\Aucotec

For Microsoft Visio, for instance, the following folders must be recursively excluded from the scan

Visio 2016	%ProgramFiles(x86)%\Microsoft Office\Office16
Visio 2019	%ProgramFiles(x86)%\Microsoft Office\Office16
Visio 2021	%ProgramFiles(x86)%\Microsoft Office\Office16
Visio 2024	%ProgramFiles(x86)%\Microsoft Office\Office16



For other versions of Microsoft Visio, please recursively exclude the folders of your respective Visio version from the scan.

To transfer data, Engineering Base uses a file share established in the following folder:

%ProgramData%\Aucotec\Engineering Base\Tmp

You have to exclude this transfer folder and the following share from the scan at all local workstations:

\\<Computer name>\Engineering Base Transfer"

1.2 Processes

For Engineering Base, the following processes must be excluded from the scan
AucApplServerRemote_v*.exe
Database Manager.exe
EB Service Module.exe
EBChkEnv.exe
EngineeringBase.exe
Visio.exe

1.3 File Types

To export data from Engineering Base, you have to exclude all file types that you have exported from the scan.

Some examples are:
.Dwg
.exp
.pdf
.xls
.xlsx



As an alternative to the file types, you can also exclude all folders into which data is exported from the scan.

2 Further information

Moreover, we recommend following the information of Microsoft and the information of the manufacturer of your antivirus tool.

Microsoft in general	https://social.technet.microsoft.com/wiki/contents/articles/953.microsoft-anti-virus-exclusion-list.aspx
Windows	https://support.microsoft.com/kb/822158
SQL Server	https://support.microsoft.com/de-ch/help/309422/choosing-antivirus-software-for-computers-that-run-sql-server
Windows Defender	https://docs.microsoft.com/windows/security/threat-protection/windows-defender-antivirus/configure-exclusions-windows-defender-antivirus